Advantech AE Technical Share Document

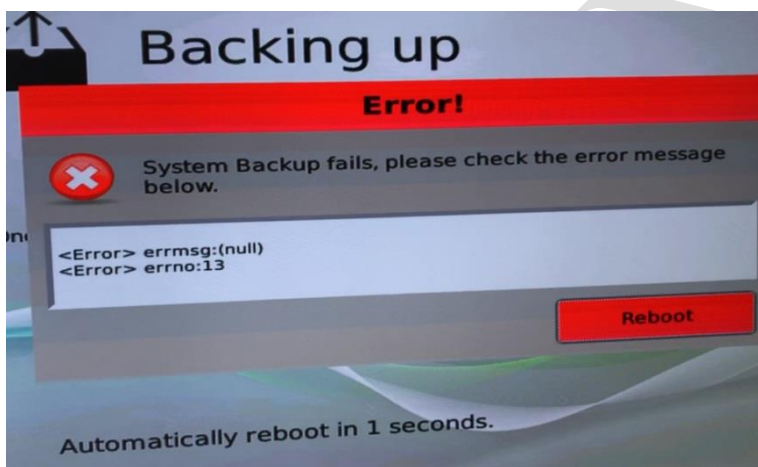| Date	2018/01/15	SR#	1-3410678254
Category	■FAQ □SOP	Related OS	N/A
Abstract	APAX-5580 Error code of backup and recovery		
Keyword	Backup and Recovery, SD Card		
Related Product	APAX-5580		

■ **Problem Description**:

This document shows the detail of backup and recovery error code.

■ **Answer**:

This document will show what's meaning of backup and recovery error. When doing backup and recovery, sometime error code would pop-up and indicates the problem.

There is an error table about each error code. For example, the left window shows the error 13 which means lack of space for backup (backup volume = volume of SD card 32G – backup OS 2G = 30G). After checking the space in C disk, the volume is more than 30G. After the customer remove some files from C disk, backup and recovery works.

Note: The user can get detail about doing backup and recovery in SD card. Please insert SD into Linux OS and the log is at **onekey/log**.