Advantech AE Technical Share Document

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Category	■FAQ □SOP	Related OS	N/A
Abstract	APAX-5580 Error code of backup and recovery		
Keyword	Backup and Recovery, SD Card		
Related Product	APAX-5580		

Problem Description:

This document shows the detail of backup and recovery error code.

Answer:

This document will show what's meaning of backup and recovery error. When doing backup and recovery, sometime error code would pop-up and indicates the problem.

There is an error table about each error code. For example, the left window shows the error 13 which means lack of space for backup (backup volume = volume of SD card 32G – backup OS 2G = 30G). After checking the space in C disk, the volume is more than 30G. After the customer remove some files from C disk, backup and recovery works.



```
albertlin@albertlin:~/OneKeyReco
    Edit View Search Terminal Help
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          _error_id
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         NOT\_ERR = 0,
         ERR LACK ARG
         ERR_LACK_FROM =
                     T0 = 3,
         ERR LACK
         ERR MOUNT =
             MOUNT ALREAD MOUNTED = 5,
         ERR_UMOUNT = 6
ERR_UMOUNT_NOT
         ERR_UMOUNT_BUSY
              NO SUCH DISK
         EER_NO_SUCH_PART
         ERR_NO_SUCH_PATH
ERR_PATH_NOT_DIR
         ERR_LACK_OF_SPACE_FOR_BK = 13,
         WAR FAT32 LIMIT
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             FORK FAILED =
             __BACKUP_NOT_SUPPORT = 19,
RESTORE TO SELF = 20,
         ERR RESTORE_NOT_SUPPORT = 21,
         ERR_XML_READ =
         ERR_XML_NOT_THIS_NODE
ERR_XML_NOT_THIS_ATTR
             _IMG_NOT_ABK_FILE =
              IMG_CKSUM_NOT_MATCH = 26,
         ERR_NOT_MATCH_PART =
         ERR_LACK_OF_SPACE_FOR_RS = 28,
         ERR FORMAT PARTITION
```

Note: The user can get detail about doing backup and recovery in SD card. Please insert SD into Linux OS and the log is at **onekey/log**.