

# **Advantech AE Technical Share Document**

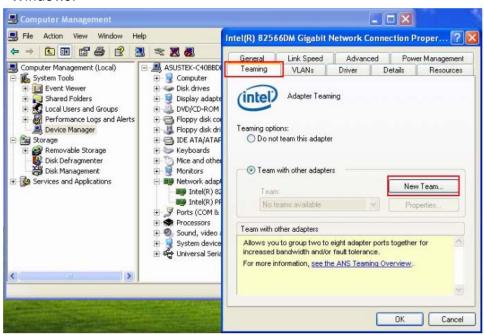
| Date            | 2019 / 07 / 11   | Release Note | ☐ Internal ■ External  |
|-----------------|--|--------------|------------------------|
| Category        | □FAQ ■ SOP   | Related OS   | Windows 10 LTSB / LTSC |
| Abstract        | SOP_How to enable Intel LAN teaming function under Windows 10? |              |                        |
| Keyword         | Windows 10 / LTSB 1607 / LTSC 1809 / Intel LAN Chip / Teaming  |              |                        |
| Related Product | For all ASG products that includes Intel LAN chip              |              |                        |

#### **■** Problem Description:

In Windows 7, user just install Intel LAN driver, and then go to device manager, open Intel utility to enable teaming function.

In Windows 10, user can't find any teaming option in the Intel utility.

<Windows7>



## ■ Problem Analysis:

The teaming function is not included by default in the Windows 10, please refer to below <a href="https://docs.microsoft.com/en-us/powershell/module/netlbfo/?view=win10-ps&viewFallback">https://docs.microsoft.com/en-us/powershell/module/netlbfo/?view=win10-ps&viewFallback</a> <a href="https://enewinserverr2-ps">From=winserverr2-ps</a>

https://www.intel.com/content/www/us/en/support/articles/000005667/network-and-i-o/et hernet-products.html

Depending on the version of Windows 10, there are different ways to enable the teaming function on Intel LAN chip

#### For Windos 10 2016 LTSB 1607:

User can update their Windows 10 through Internet to enable teaming function.

Or just download and install the specific KB then the teaming function will be able to use.



For Windos 10 2016 LTSC 1809:

User has to open Windows PowerShell and enter the parameters to enable teaming function.

## Brief Solution:

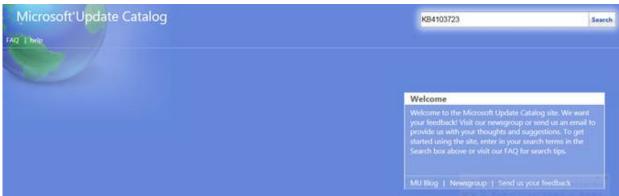
### For Windos 10 2016 LTSB 1607:

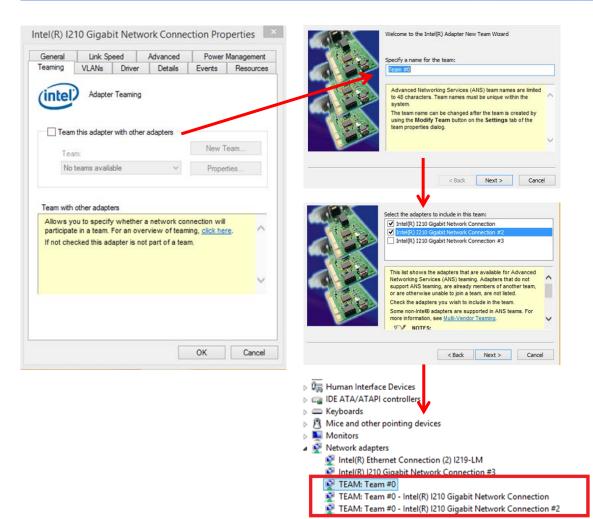
There are 2 ways to enable teaming function, download and install KB4103723 or run Windows update to install all the updates.

We have already verified the teaming function is included in the KB4103723. You can download that KB directly from Windows update catalog by searching KB4103723.

After KB4103723 is installed, go to device manager, open Intel utility to enable teaming function

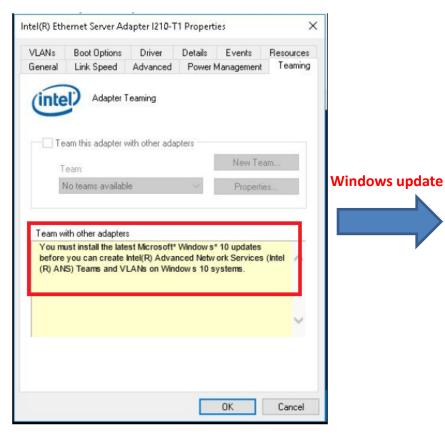
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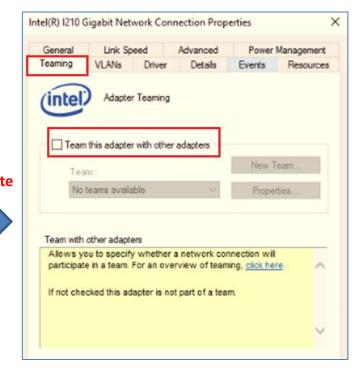






Directly run the Windows update.After Windows update, the teaming option will be able to select







### For Windows 10 2019 LTSC 1809:

Right click on the Windows icon at the bottom left of the desktop, select "Windows PowerShell(Admin)" to open it.

Enter following command into PowerShell

New-NetSwitchTeam -Name "SwitchTeam01" -TeamMembers "Ethernet", "Ethernet 2"

```
Administrator: Windows PowerShell

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PS C:\Windows\system32> New-NetSwitchTeam -Name "SwitchTeam01"-TeamMembers "Ethernet", "Ethernet 2"

PS C:\Windows\system32>
```

"SwitchTeam01" => The name for the Team

"Ethernet", "Ethernet 2" => These names must match the name of Ethernet ports in the Windows.

Normally, 1<sup>st</sup> ethernet port is Ethernet, 2<sup>nd</sup> ethernet port is Ethernet 2.. and so on. You can check the Ethernet name from "Network Connections" (Right click on the Windows icon > Internet and Connections > Change adapter options)



# Delete the Teaming group

Enter following command into PowerShell:

Remove-NetSwitchTeam -Name "SwitchTeam01"