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Category	□ FAQ ■ SOP	Related OS	WIN7
Abstract	How to resolve the unknown device with the hardware ID of ACPI\INT3396 under WIN7		
Keyword	UNO-1372G-E3AE / unknown device / hardware ID of ACPI\INT3396 / WIN7		
Related Product	UNO-1372G-E3AE		

Problem Description:

How to resolve the unknown device with the hardware ID of ACPI\INT3396 under WIN7

Brief Solution - Step by Step:

When you see

File Action View Help		
	Unknown device Properties	X
 UNO-1372-PC Computer Disk drives Display adapters Human Interface Device IDE ATA/ATAPI control 	General Driver Details Unknown device Property	
 Keyboards Mice and other pointin Monitors Network adapters Other devices Unknown device Ports (COM & LPT) 	Hardware Ids Value ACPI\INT3396 *INT3396	-

Enter the BIOS and make changes in Chipset – South Bridge – USB Config. – OS Selection [Windows 7]

Chipset	
USB Configuration	C. Martin Province
USB OTG Support	[Disabled]
USB VBUS	[0n]
OS Selection	[Windows 7]
XHCI Mode	[Auto]
USB 2.0(EHCI) Support	[Disabled]
USB Per Port Control	[Enabled]
USB Port 0	[Enabled]
USB Port 1	[Enabled]
USB Port 2(HUB 1)	[Enabled]
USB Port 3(HUB 2)	[Enabled]