Advantech AE Technical Share Document
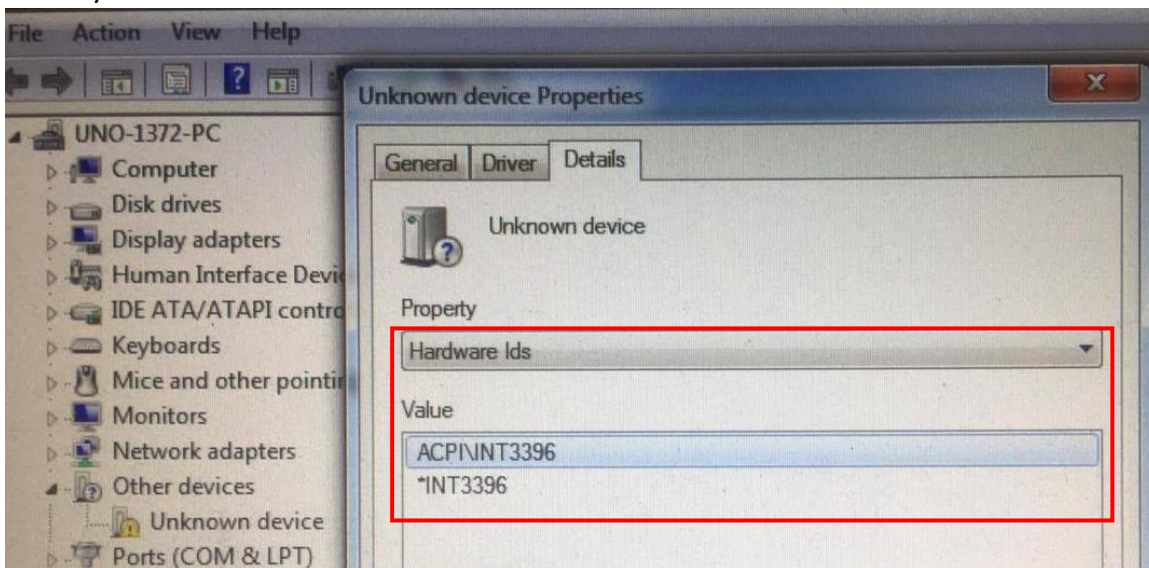
Date	2016 / 11 / 28	SR#	1-2732543131
Category	□ FAQ ■ SOP	Related OS	WIN7
Abstract	How to resolve the unknown device with the hardware ID of ACPI\INT3396 under WIN7		
Keyword	UNO-1372G-E3AE / unknown device / hardware ID of ACPI\INT3396 / WIN7		
Related Product	UNO-1372G-E3AE		

■ **Problem Description:**

How to resolve the unknown device with the hardware ID of ACPI\INT3396 under WIN7

■ **Brief Solution - Step by Step:**

When you see

Enter the BIOS and make changes in Chipset – South Bridge – USB Config. – OS Selection [Windows 7]