Advantech AE Technical Share Document
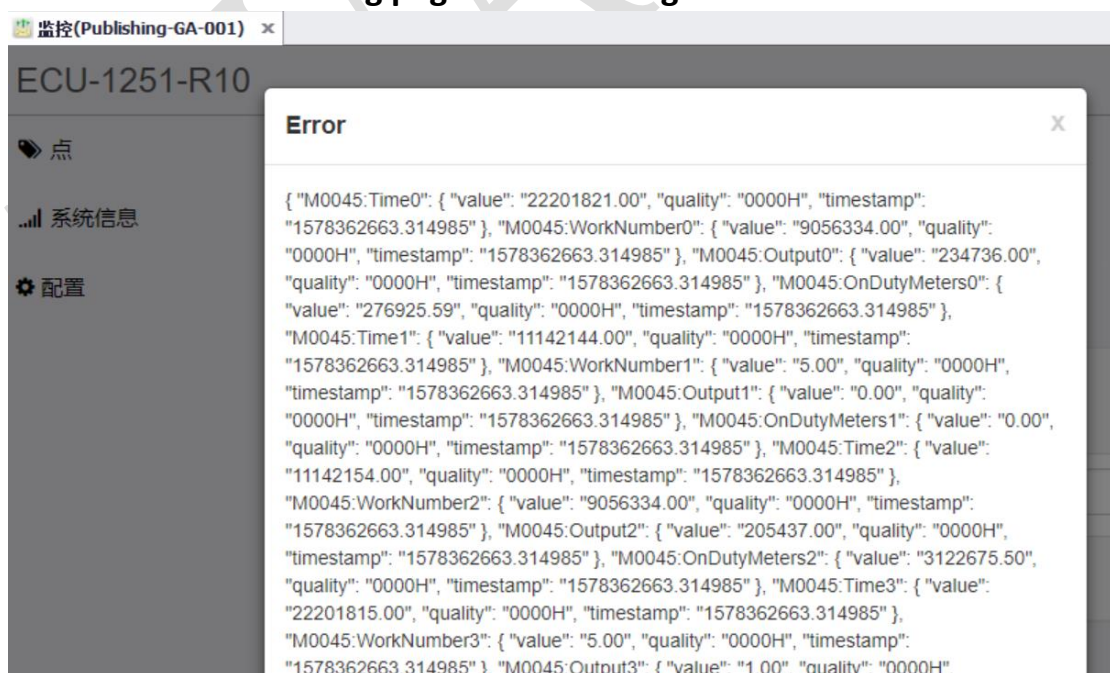
Date	2020/5/27	SR#	1-4172383761
Category	■FAQ □SOP	Related OS	N/A
Abstract	How to solve updating image failed or showing error page in IO tag		
Keyword	Update failed, IO tag error		
Related Product	ADAM-3600, ECU1251, ECU-1051, ECU-1152		

■ **Problem Description:**

1. Download failed in online monitor.
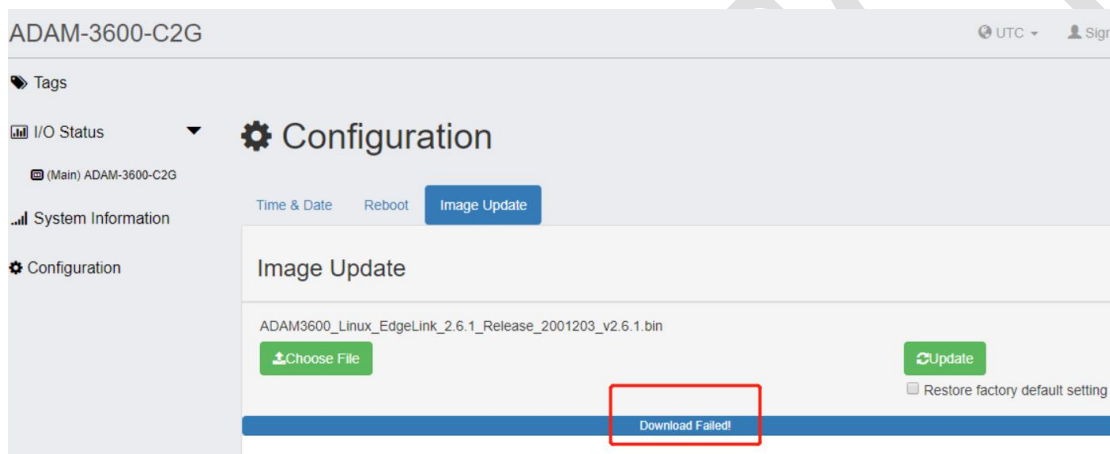
2. Show error in IO tag page when the tag is more than 1000.

■ **Answer:**

Reason：

After the version 2.3, Edgelink have changed the system part format. The version before 2.6 will not change the part format no matter updateing through online or SD card. The old format can't process large files, so cause the issue.

Solution：

Change the parameter like the picture below and then use SD card to update the gateway to 2.6 or higher version.