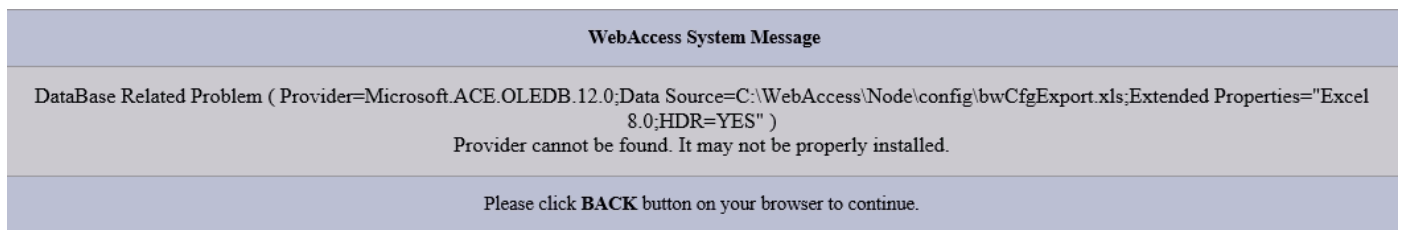


Advantech SE Technical Share Document

Date	2020/8/4	Related Product	WebAccess/Excel	
Category	<input checked="" type="checkbox"/> FAQ <input type="checkbox"/> SOP <input type="checkbox"/> Driver Tech Note			
Abstract	How to solve excel in/out issue by using command prompt			
Keyword	WebAccess/Excel			
Related OS	Windows Server 2012 / 2016, Win10			
Revision History				
Date	Version	Author	Reviewer	Description
2020/8/4	V1.0	Simon.Chiu	Nick.Liu	WA8.4/9.0, Excel 2019

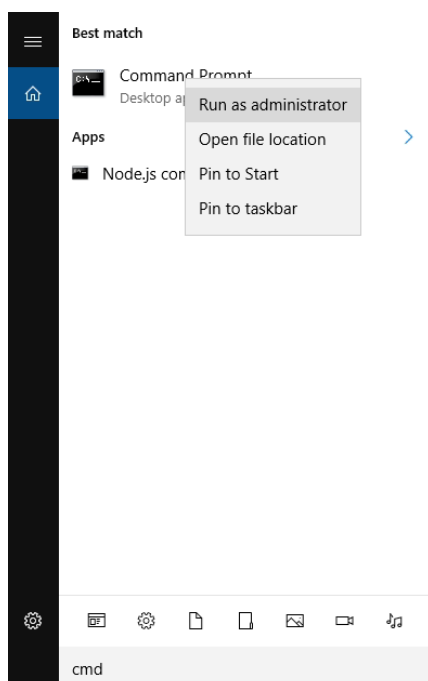
■ Problem Description & Architecture:

When you use excel in/out function of WebAccess, you may face issue as picture shown below:

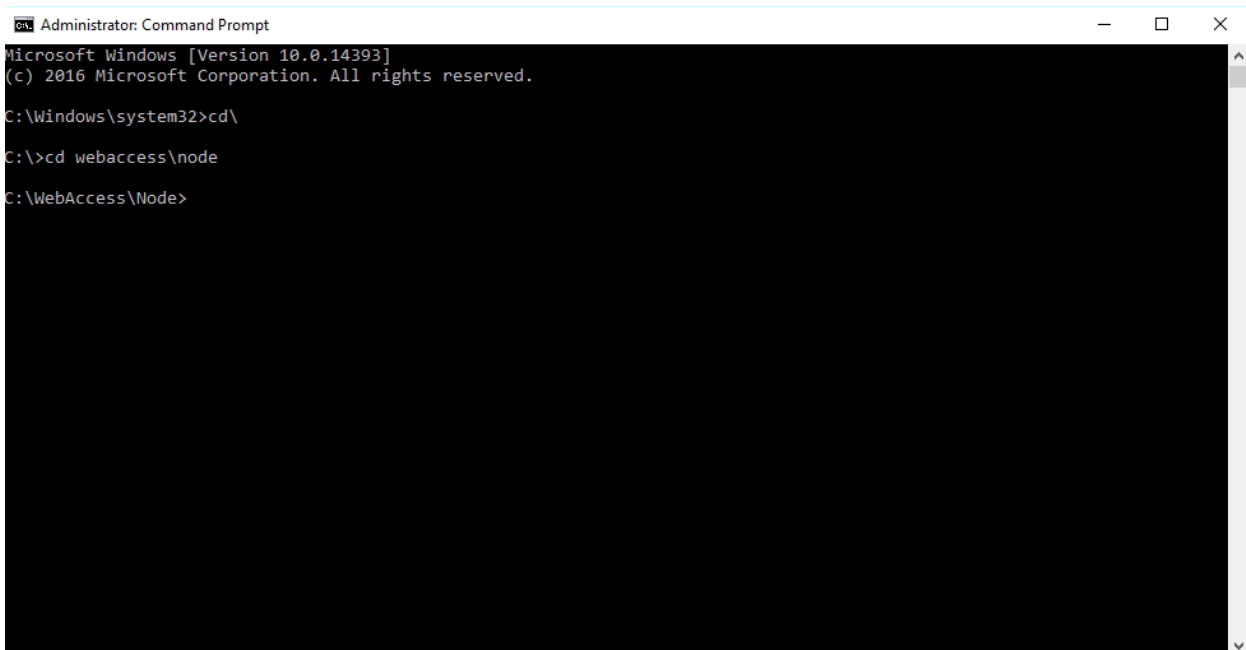


■ Brief Solution - Step by Step:

1. Run cmd as administrator



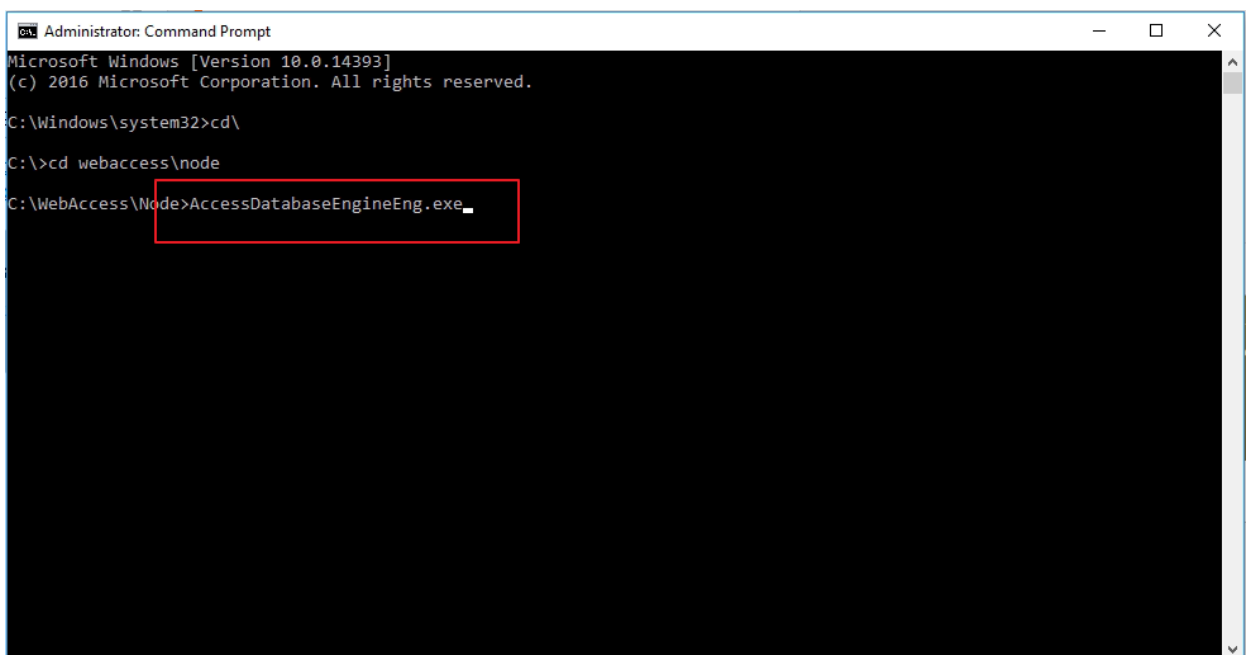
2. Go to C:\WebAccess\Node



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

C:\Windows\system32>cd\
C:\>cd webaccess\node
C:\WebAccess\Node>
```

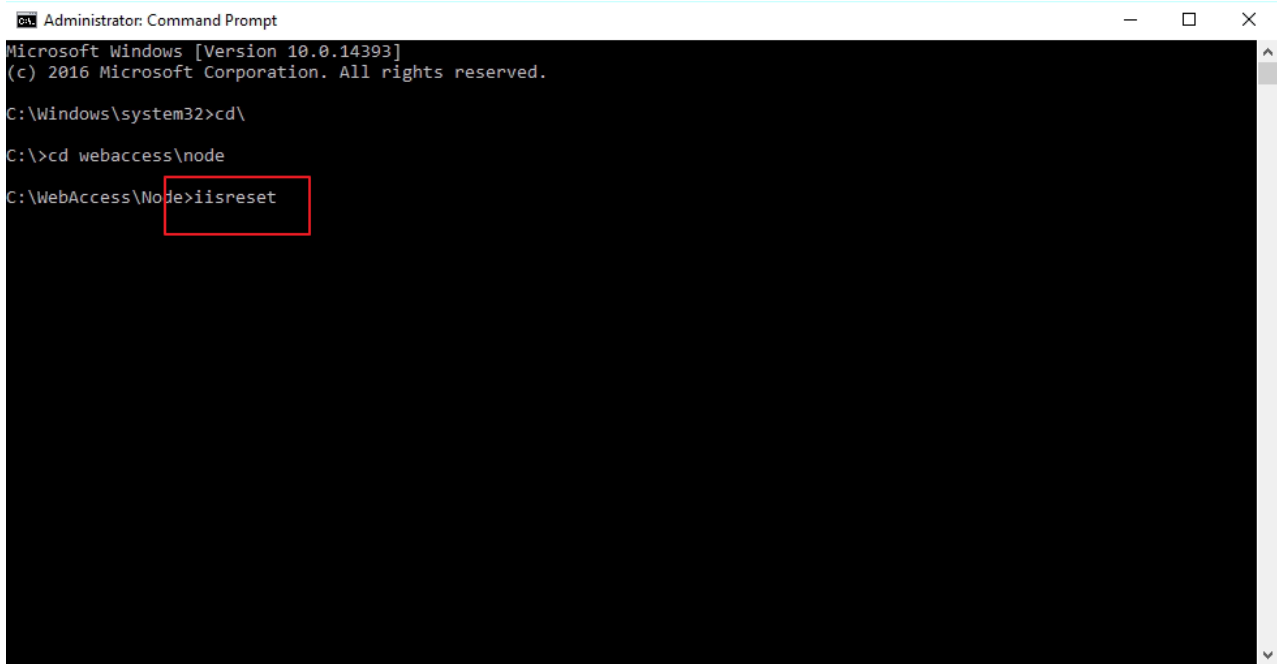
3. Type AccessDatabaseEngineXXX.exe. XXX should be the same as language of WebAccess.



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

C:\Windows\system32>cd\
C:\>cd webaccess\node
C:\WebAccess\Node>AccessDatabaseEngineEng.exe_
```

4. Reset IIS function (iisreset)



The screenshot shows a Windows Command Prompt window titled "Administrator: Command Prompt". The text inside the window is as follows:

```
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

C:\Windows\system32>cd\

C:\>cd webaccess\node

C:\WebAccess\Node>iisreset
```

The command `iisreset` is highlighted with a red rectangular box.

- **Pin Definition (in case of serial connection)**
- **Reference:**