Enabled Just-In-Time serial to Ethernet Data Traffic Catcher Diagnostic Interface

- EKI-1500 series Serial Device Server

Just-In-Time (JIT) Diagnostic Tool

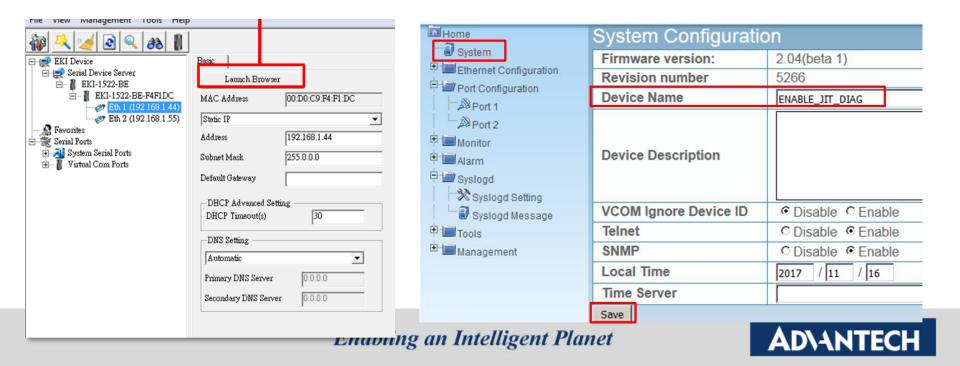
- Just-In-Time Diagnostic message is designed for debug use.
 These debug messages can assist <u>customer or fronted-AE</u>
 easily and quickly trace the system/data status for a specific serial port on a standard firmware without rebooting the system.
- Enable JIT Tool that can trace the data communication and status behavior from device server its point of view.
- This diagnostic message support system log with WebGUI interface and advanced remote system log message.
- This JIT Tool support for EKI-152x-BE and future series (-CE)



Configuring the JIT interface (1/3)

How To Enable "JIT Debug Message Mode"

- **Step 1:** Using "Launch Browser" from Utility or Key in IP Address to open Web GUI interface
- **Step 2:** Support for CE version and BE version (FW "1.99 or upper")
- Step 3: In "System" page, key in Device Name as "ENABLE_JIT_DIAG"
- **Step 4: "Save"** to store the configuration



Configuring the JIT interface (2/3)

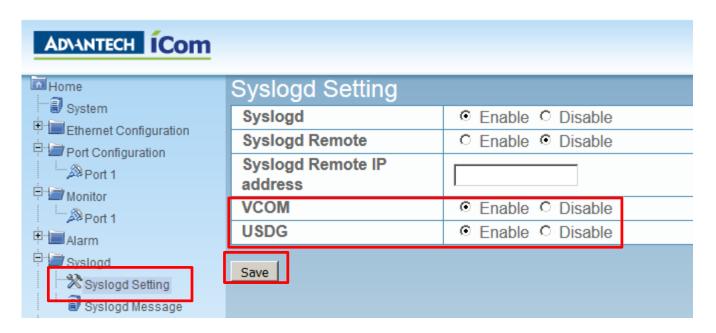
Make Sure System log message can be seen, go to "Syslogd Setting" page

Step 5: Check Syslogd is "Enable"

Step 6: Check VCOM/ USDG is "Enable" (p.s. this item is to enable the

operation mode which you would like to observe)

Step 7: "Save" to store the configuration



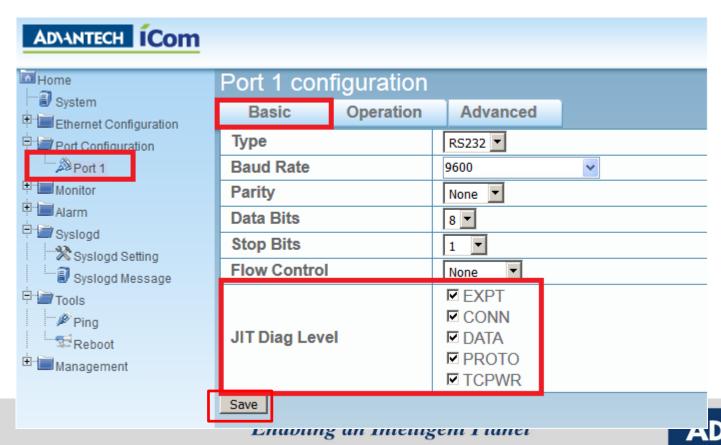


Enable JIT Diagnostic Level

Step 8: Click the Port you would like to observe Like Port1 ->"Basic"

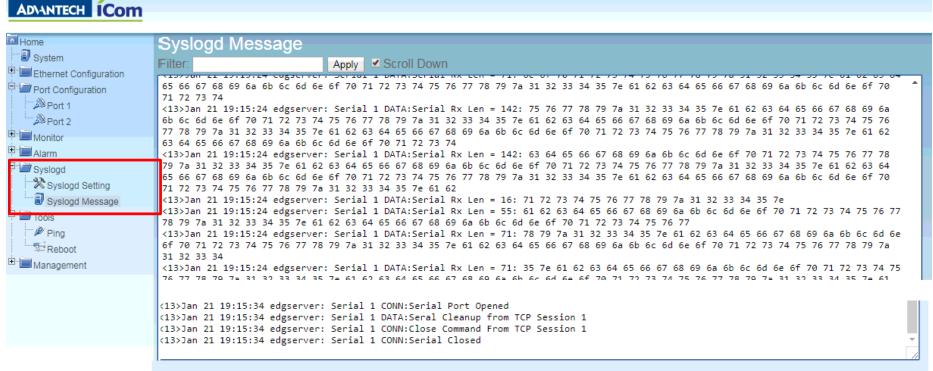
Step 9: Click the JIT Diag Level. It separate different level of Trouble shooting log. You can click all for display all level Diagnostic log.

Step 10: "Save" to save setting



JIT Diagnostic Message

- Enable Just-In-Time diagnostic via key in "Enable_JIT_Diag" in Device Name of system page
- Recommend use Chrome browser to scroll wider the screen

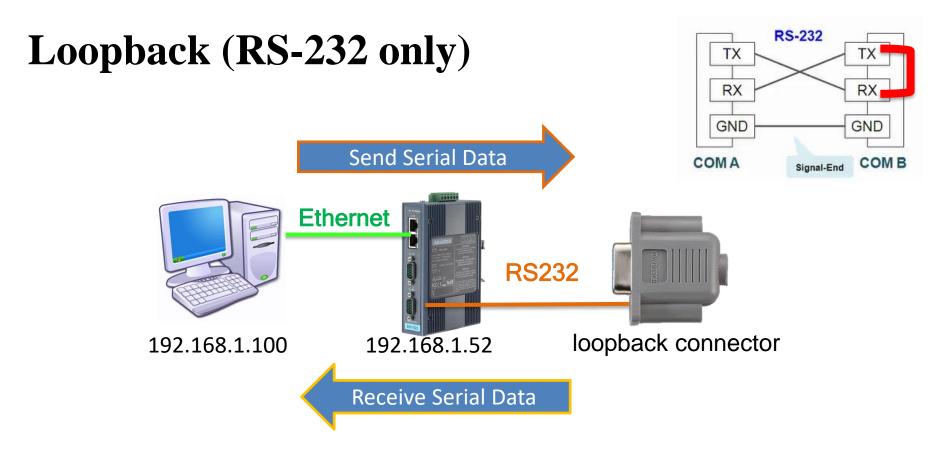




Use Google Chrome can drop wider

Example - Just-In-Time in Virtual COM Mode

-Loopback Test



This is very important test way to check your device can work or not !!!

Connect the com port which you are mapping to and connected with **loopback connector** with the Device Server

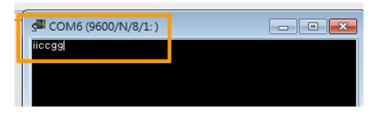


Loopback Test -- with RS-232 head

- Use RS-232 Loopback test to verify the VCOM function
- 1. Connect the EKI com port with loopback connector which come with the Device Server



2. USE **Testview** Tool to simulate COM Port data transmission operation



3. USE Access Port Tool to monitor COM Port behavior

				1 Open Bort	
Request	Port	Result	Data (Hex)	1. Open Port	
RP_MJ_CREATE	COM4	SUCCESS	Port Opened		
OCTL_SERIAL_SET_QUEUE_SIZE	COM4	SUCCESS	InSize: 4096, OutSize: 4096	2. Port Setting	
OCTL_SERIAL_SET_BAUD_RATE	COM4	SUCCESS	Baud Rate: 9600	Z. Fort Setting	
OCTL_SERIAL_SET_RTS	COM4	SUCCESS			
OCTL_SERIAL_SET_DTR	COM4	SUCCESS			
OCTL_SERIAL_SET_LINE_CONTROL	COM4	SUCCESS	StopBits: 1, Parity: No, DataBits:	8	
OCTL_SERIAL_SET_CHARS	COM4	SUCCESS	EofChar: 0x0, ErrorChar: 0x0, BreakChar: 0x0, EventChar: 0x0, XonChar: 0x11		
OCTL_SERIAL_SET_HANDFLOW	COM4	SUCCESS	ControlHandShake: 0x1, FlowReplace: 0x40, XonLimit: 1024, XoffLimit: 1024		
OCTL_SERIAL_SET_TIMEOUTS	COM4	SUCCESS	ReadIntervalTimeout: -1, ReadTotalTimeoutMultiplier: 0, ReadTotalTimeoutCo		
OCTL_SERIAL_SET_WAIT_MASK	COM4	SUCCESS	Mask: RXCHAR RXFLAG TXEMPTY CTS DSR RLSD BREAK ERR RING RX80FULL		
OCTL_SERIAL_WAIT_ON_MASK	COM4	SUCCESS			
RP_MJ_WRITE	COM4	SUCCESS	Length: 1, Data: 31		
OCTL_SERIAL_WAIT_ON_MASK	COM4	SUCCESS		3. Data Transmission	
RP_MJ_READ	COM4	SUCCESS	Length: 1, Data: 10	or Bata Transmission	
OCTL_SERIAL_WAIT_ON_MASK	COM4	SUCCESS			
OCTL_SERIAL_WAIT_ON_MASK	COM4	CANCELLED			
OCTL_SERIAL_PURGE	COM4	SUCCESS	Purge: TXABORT RXABORT	4 01 11 12 1	
RP_MJ_CLOSE	COM4	SUCCESS	Port Closed	4. Close the Port	

Open Port/Close Port

- Using two Tools to analyze COM Port Open/Close status.
- Access Port Tool is monitor COM Port tool that COM behavior from Host PC.
- JIT Message is show up COM Port behavior from DS point of view.
 COM Port open would go after TCP connection success

Monitor COM Port with Access Port Tool

IRP_MJ_CREATE	COM8	SUCCESS	Port Opened	
IOCTL_SERIAL_PURGE	COM8	SUCCESS	Purge: TXABORT RXABORT TXCLEAR RXCLEAR	
IOCTL_SERIAL_SET_BAUD_RATE	COM8	SUCCESS	Baud Rate: 115200	
IOCTL_SERIAL_SET_RTS	COM8	SUCCESS		
IOCTL_SERIAL_SET_DTR	COM8	SUCCESS		
IOCTL_SERIAL_SET_LINE_CONTROL	COM8	SUCCESS	StopBits: 1, Parity: No, DataBits: 8	
IOCTL_SERIAL_SET_CHARS	COM8	SUCCESS	EofChar: 0x0, ErrorChar: 0x0, BreakChar: 0x0, EventChar: 0x0, XonChar: 0x11, XoffChar: 0x13	
IOCTL_SERIAL_SET_HANDFLOW	COM8	SUCCESS	ControlHandShake: 0x1, FlowReplace: 0x80000040, XonLimit: 1024, XoffLimit: 1024	
IOCTL_SERIAL_SET_TIMEOUTS	COM8	SUCCESS	ReadInterval Timeout: 0, ReadTotal Timeout Multiplier: 0, ReadTotal Timeout Constant: 500, Write Total Timeout Multiplier: 0, ReadTotal Timeout Constant: 500, Write Total Timeout Multiplier: 0, ReadTotal Timeout Constant: 500, Write Total Timeout Multiplier: 0, ReadTotal Timeout Constant: 500, Write Total Timeout Constant: 500,	TimeoutMultiplier: 0, WriteTotalTimeoutConstant: 500
IOCTL_SERIAL_SET_WAIT_MASK	COM8	SUCCESS	Mask: BREAK ERR	
IOCTL_SERIAL_WAIT_ON_MASK	COM8	CANCELLED		
IRP_MJ_READ	COM8	CANCELLED	Length: 0, Data:	
IOCTL_SERIAL_PURGE	COM8	SUCCESS	Purge: TXABORT RXABORT TXCLEAR RXCLEAR	
IRP_MJ_CLOSE	COM8	SUCCESS	Port Closed	

Monitor COM Port with JIT Diagnostic

```
75 76 77 78 79 7a 31 32 33 34 35 7e 61 62 63 64 65 66 67 68 69 6a 6b 6c 6d 6e 6f 70 71 72 73 74 75 76 77 78 79 7a 31 32 33 34 35 7e (13x)an 21 19:15:24 edgserver: Serial 1 DATA:Seral Cleanup from TCP Session 1 (13x)an 21 19:15:24 edgserver: Serial 1 CONN:Serial Closed (13x)an 21 19:15:34 edgserver: Serial 1 CONN:Serial Port Opened (13x)an 21 19:15:34 edgserver: Serial 1 DATA:Seral Cleanup from TCP Session 1 (13x)an 21 19:15:34 edgserver: Serial 1 DATA:Seral Cleanup from TCP Session 1 (13x)an 21 19:15:34 edgserver: Serial 1 DATA:Seral Cleanup from TCP Session 1 (13x)an 21 19:15:34 edgserver: Serial 1 CONN:Close Command From TCP Session 1 (13x)an 21 19:15:34 edgserver: Serial 1 CONN:Close Command From TCP Session 1 (13x)an 21 19:15:34 edgserver: Serial 1 CONN:Serial Closed
```



Data Level – PC Write Data

- Using two Tools to monitor COM Port Write/Read data from PC.
- "IRP_MJ_WRITE" shows data send from Application.
- "Serial 1 DATA: Serial Tx Len=" shows data send from Ethernet side

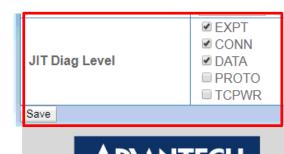
Monitor COM Port with Access Port Tool

TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_WRITE	COM8	SUCCESS	Length: 1, Data: 31
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_READ	COM8	SUCCESS	Length: 1, Data: 31
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_WRITE	COM8	SUCCESS	Length: 1, Data: 32
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_READ	COM8	SUCCESS	Length: 1, Data: 32
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_WRITE	COM8	SUCCESS	Length: 1, Data: 33

Monitor COM Port with JIT Diagnostic

ccepted (IP: ::ffff:192.168.1.100)

<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Tx Len = 1: 31
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Rx Len = 1: 31
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Tx Len = 1: 32
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Rx Len = 1: 32
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Tx Len = 1: 33
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 33
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Tx Len = 1: 34
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 34
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Tx Len = 1: 34
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 36
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 36



Data Level – PC Read Data

- Using two Tools to monitor COM Port Write/Read data from PC.
- "IRP_MJ_READ" shows received data of Application.
- "Serial 1 DATA: Serial Rx Len=" shows received data from physical port

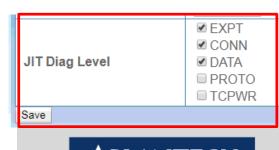
Monitor COM Port with Access Port Tool

TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_WRITE	COM8	SUCCESS	Length: 1, Data: 31
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_READ	COM8	SUCCESS	Length: 1, Data: 31
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_WRITE	COM8	SUCCESS	Length: 1, Data: 32
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_READ	COM8	SUCCESS	Length: 1, Data: 32
TestView.exe	IOCTL_SERIAL_WAIT_ON_MASK	COM8	SUCCESS	
TestView.exe	IRP_MJ_WRITE	СОМ8	SUCCESS	Length: 1, Data: 33

Monitor COM Port with JIT Diagnostic

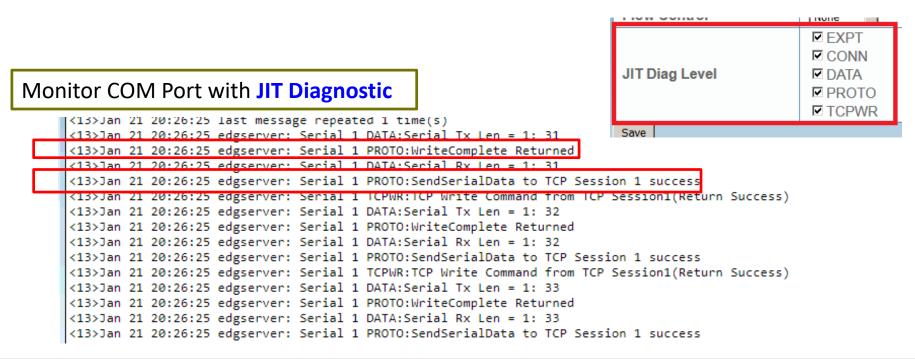
ccepted (IP: ::ffff:192.168.1.100)

```
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Tx Len = 1: 31
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Rx Len = 1: 31
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Tx Len = 1: 32
<13>Jan 21 19:55:15 edgserver: Serial 1 DATA:Serial Rx Len = 1: 32
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Tx Len = 1: 33
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 33
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Tx Len = 1: 34
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 34
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Tx Len = 1: 34
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 36
<13>Jan 21 19:55:16 edgserver: Serial 1 DATA:Serial Rx Len = 1: 36
```



Protocol Level – PC Write/Read Data

- PROTO Level : Shows Tx data sent out to physical port <DS view> "PROTO: WriteComplete Returned"
- PROTO Level : Shows Rx data received from physical port <DS view> "PROTO: SendSerialData to TCP Session x success"
 - * TCP Session x: index of TCP Session that connected to DS



TCPWR Level – PC Write/Read Data

- TCPWR Level : Shows data sent from Ethernet Socket <DS view> "TCP Write Command from TCP Session%d"
 - * TCP Session x: index of TCP Session that connected to DS

Monitor COM Port with JIT Diagnostic

```
<13>Jan 21 20:26:25 last message repeated 1 time(s)
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Tx Len = 1: 31
<13>Jan 21 20:26:25 edgserver: Serial 1 PROTO:WriteComplete Returned
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Rx Len = 1: 31
<13>Jan 21 20:26:25 edgserver: Serial 1 PROTO:SendSerialData to TCP Session 1 success
<13>Jan 21 20:26:25 edgserver: Serial 1 TCPWR:TCP Write Command from TCP Session1(Return Success)
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Tx Len = 1: 32
<13>Jan 21 20:26:25 edgserver: Serial 1 PROTO:WriteComplete Returned
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Rx Len = 1: 32
<13>Jan 21 20:26:25 edgserver: Serial 1 PROTO:SendSerialData to TCP Session 1 success
<13>Jan 21 20:26:25 edgserver: Serial 1 TCPWR:TCP Write Command from TCP Session1(Return Success)
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Tx Len = 1: 33
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Tx Len = 1: 33
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Tx Len = 1: 33
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Rx Len = 1: 33
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Rx Len = 1: 33
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Rx Len = 1: 33
<13>Jan 21 20:26:25 edgserver: Serial 1 DATA:Serial Rx Len = 1: 33
```



EXPT

✓ DATA

☑ PROTO
☑ TCPWR

JIT Diag Level

Example Trouble shooting via Just-In-Time in USDG Data Mode

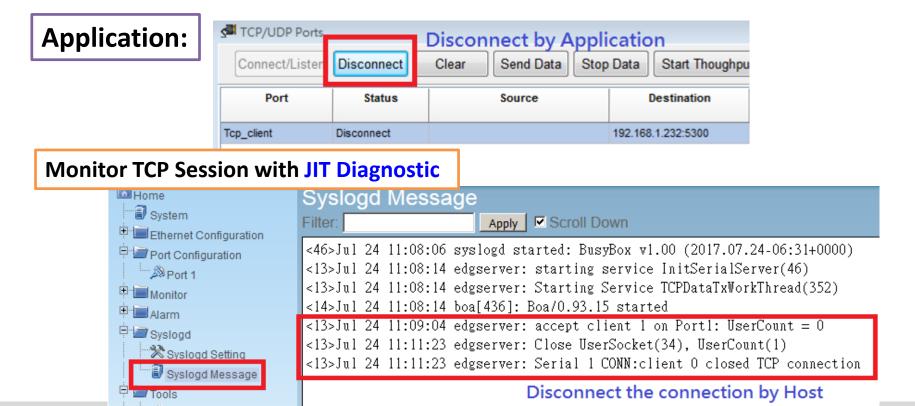
Disconnected by Application

> Shows TCP connection: Application actively disconnected TCP Session

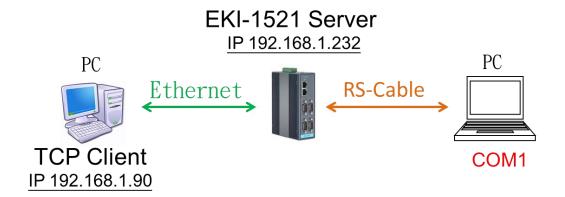
Serial x CONN: client x closed TCP connection

Serial x : serial port number ; client x: which initiate client connected

For example: Serial 1 CONN: client 0 closed TCP connection



Disconnected Due to Data Idle Timeout



> EKI-1521-BE WEBGUI Setting Data Idle Timeout: 60 secs

Port 1 con	figuration		
Basic	Operation	Adva	anced
Mode	Mode		ata Mode
Protocol		TCP ▼	
Data Idle Timeout(s)		60	
Data Listen Port		5300	
Command Listen Port		5400	
Response Timeout(ms)		0	
Frame Break(ms)		0	
TCP Mode Extra Options			
Auto Connec	t To Peer IP		



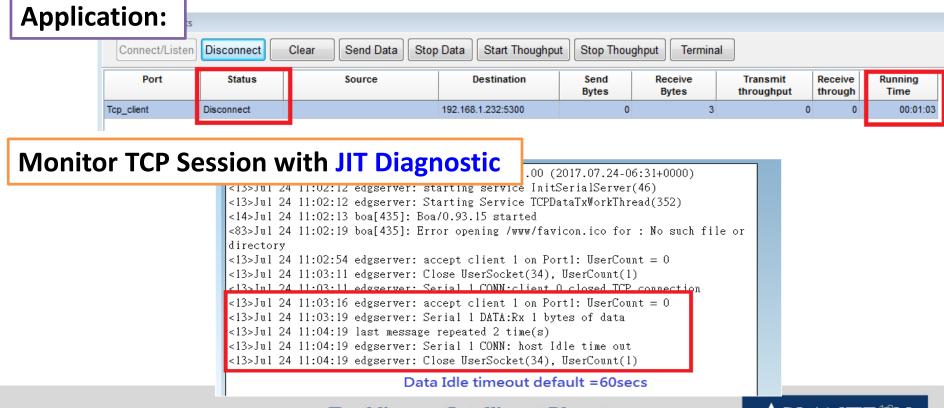
Disconnected via Data Idle Timeout

When idle over 60 seconds without sending data, EKI would actively close the TCP connection.

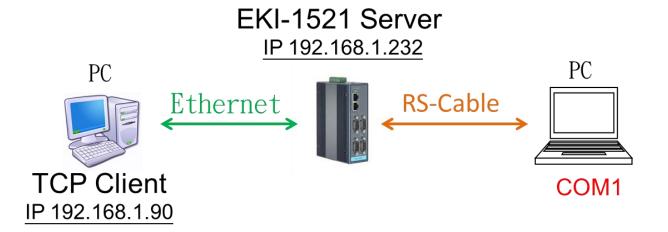
Serial x CONN: host Idle time out

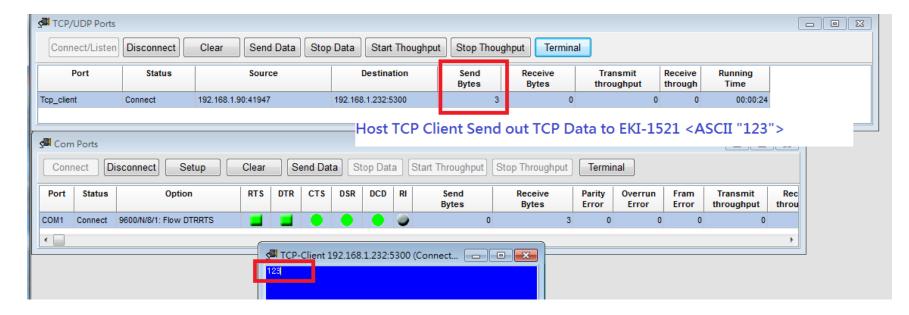
Serial x : serial port number

For example: Serial 1 CONN: host Idle time out



USDG Data Server mode Network Topology







Observe TCP Data Transmission

Serial x TCPWR: P(x)Lx Write xx ...

TCPWR: TCP Session description

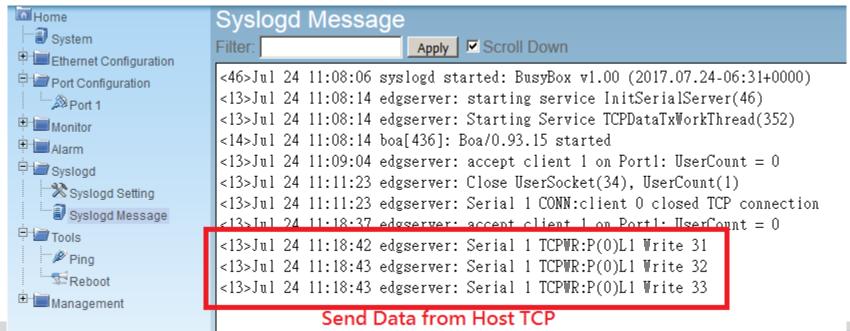
P(x): TCP Session number <start from 0; max support 16 connections>

Lx: Length

Write data content with Hex format

For example: Serial 1 TCPWR: P(0)L1 Write 31

Host send TCP data from first TCP session and data Length 1 the data content "ASCII 1: Hex 31" to EKI-1521-BE with serial Port 1.



Reference Information

EXCEPT	SendSerialData Failed on TCP Session %d(RSPTO)	Client ID
	SendSerialData Failed Socket(%d)	Client ID
	TCP Session %d Write Data Too Long	Client ID
	Serial writeSize = %d	WrittenSize
	Send Write Complete Failed	
	Serial cannot write	
	CheckWaitOnMaskEvent Failed	
	TCP connetcion %d Terminated	Client ID
	port is busy now, TCP user count exceeded	
	port is busy now, multi-connection DISABLE	
PROTO	SendSerialData to TCP Session %d %s(RSPTO)",	Client ID, success:failed
	"SendSerialData to TCP Session %d %s"	Client ID, success:failed
DATA	Serial Rx Len = %d: %s	Datalen, SerialData(HEX)
CONNECT	Serial Closed	
	Serial Port Opened	
	Close Command From TCP Session %d	Client ID
Write	TCP Write Command from TCP Session%d(Device Busy), Invalid behavior!!	Client ID
	TCP Write Command from TCP Session%d(Return Success)	Client ID
	TCP Write Command from TCP Session%d(Queue Full)	Client ID
DATA	Seral Cleanup from TCP Session %d	Client ID 21