Advantech SE Technical Share Document

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| **Date** | 2021 / 10 / 31 | **Related Product** | WebAccess, RTDB |
| **Category** | * FAQ □ SOP

□ Driver Tech Note |
| **Abstract** | **ConvToRTDB.exe沒有回應** |
| **Keyword** | WebAccess, RTDB |
| **Related OS** |  |
| **Revision History** |
| Date | Version | Author | Reviewer | Description |
| 2021/10/31 | V1.0 | Jimmy.Lee |  | 8.4.4 or Later. |
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|  |  |  |  |  |

# Problem Description & Architecture:

**ConvToRTDB.exe沒有回應如下圖**。



# Brief Solution - Step by Step:

1. 實際上出現沒有回應並不是程式沒有在跑,

而是這支程式轉檔速度慢,

會讓客戶以為程式當掉

可以開啟DSpool 查看訊息

如果訊息有更新就代表程式還在跑



1. 如果程式跑完,會出現類似下圖結果,



# Reference:

# 附件

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