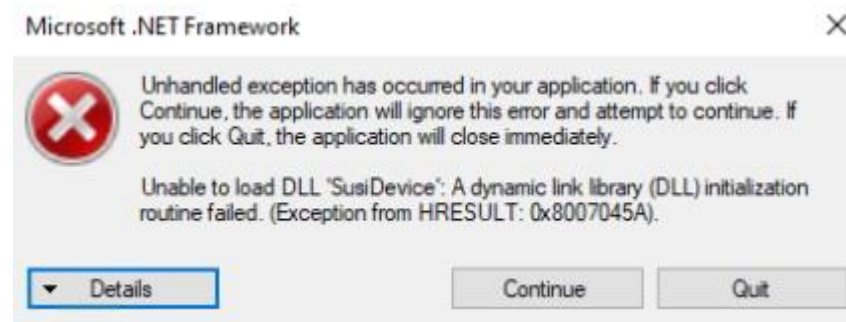


PCM-9563 User Note

May, 2023

The following problems will occur when the Windows SUSI driver released before 2023/02 is installed on Windows 10 22H2 (Build number 19045.2xxx)

1. The SUSI4 Driver node does not appear on DeviceManager
2. Execute SUSIDemo directly, the following error message will appear



Here are two solutions

1. Customers are requested to update to the latest version. The latest version of Windows 10 22H2, version 19045.3031, can be installed normally and there is no problem in use
2. If the customer cannot connect to the Internet to update, please use the link below to work around, the process is as follows
 - a. First execute the program [SUSIPatch.exe](#)
 - b. Install SUSI
 - c. Restart the computer