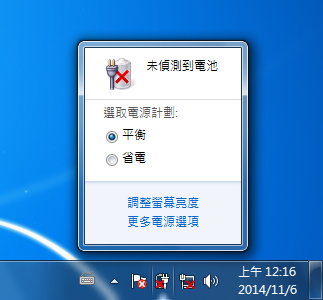
**Advantech AE Frequently Asked Questions**

|  |  |  |  |
| --- | --- | --- | --- |
| **Data Create** | 14/11/19 | **Release Note** | ■ Internal ■ External |
| **Category** | FAQ | **Product Group** | SAG |
| **Function** | Battery Icon | **Related OS** | Win7 |
| **Related Product** | AMiS | | |

**[Abstract]**

**Why computer cannot detect battery.**

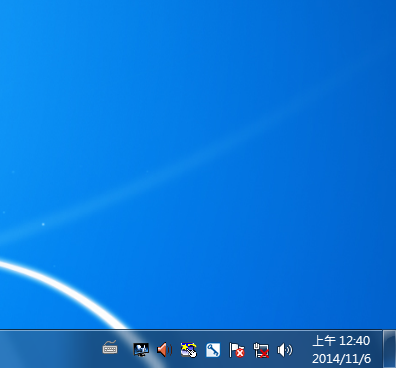


**[Solution]**

**Right click on tool icon tool bar, and cancel the battery icon.**

**This issue course by the MB is designed for panel PC, so there is a hardware port to detect embeds battery. But IPS does not send the signal on the same way, it by comport.**

**So we build a new FW to remove the battery detect function on MB to fix this issue.**



|  |  |
| --- | --- |
| |  | | --- | | **FW: 8712XH09.BIN**  **料號: 1420035196** | |