

Product:

USB-4718

Topic:

Why the USB-4718 can not be used in WinCE?

Description:

This document will help the customer to upgrade firmware of the USB-4718 so that it can be workable in WinCE.

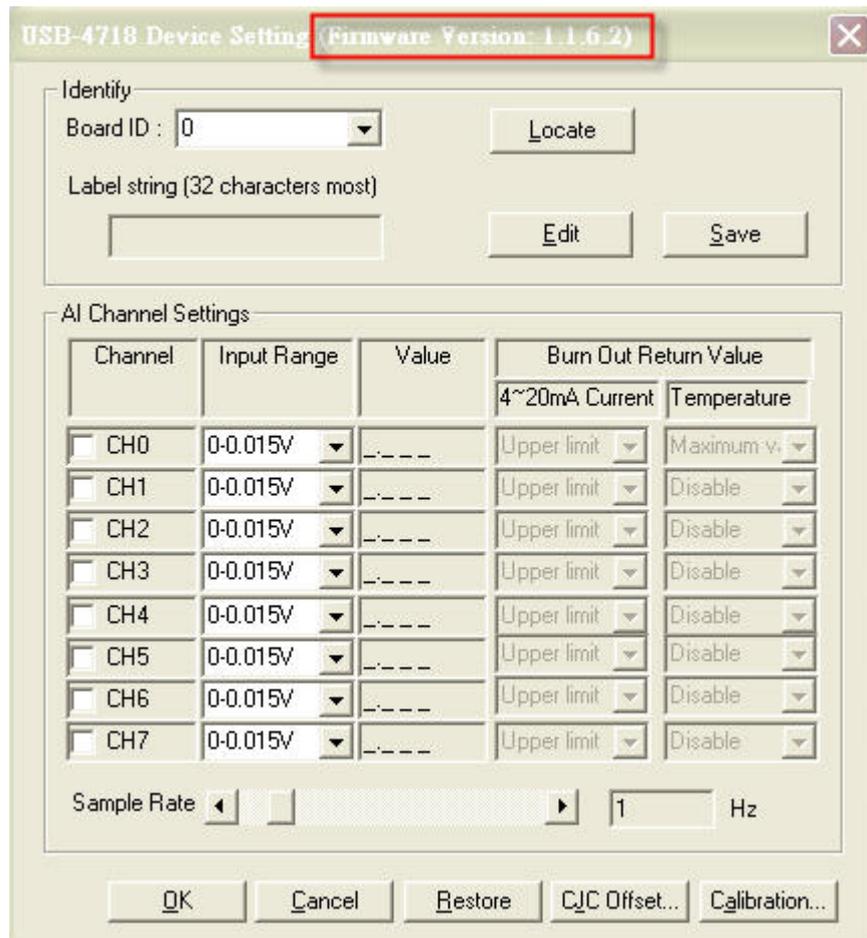
Solution:

If the customer would like to use the USB-4718 in WinCE, please upgrade the latest firmware (Version 1.1.6.5) which is attached.

Please follow the steps to upgrade firmware and test the USB-4718,

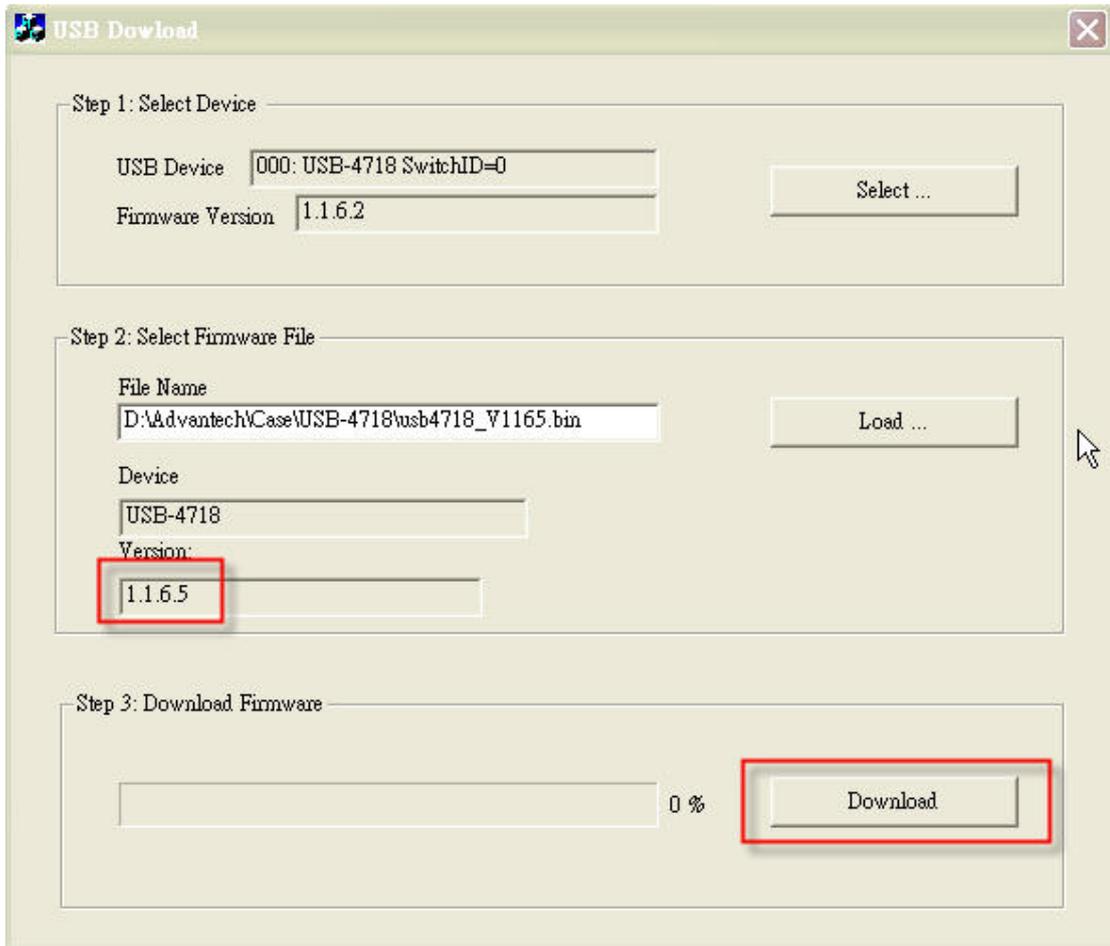
1. Check whether the firmware of the USB-4718 is the latest or not.

Enter in Advantech Device Manager and select the setup of the USB-4718

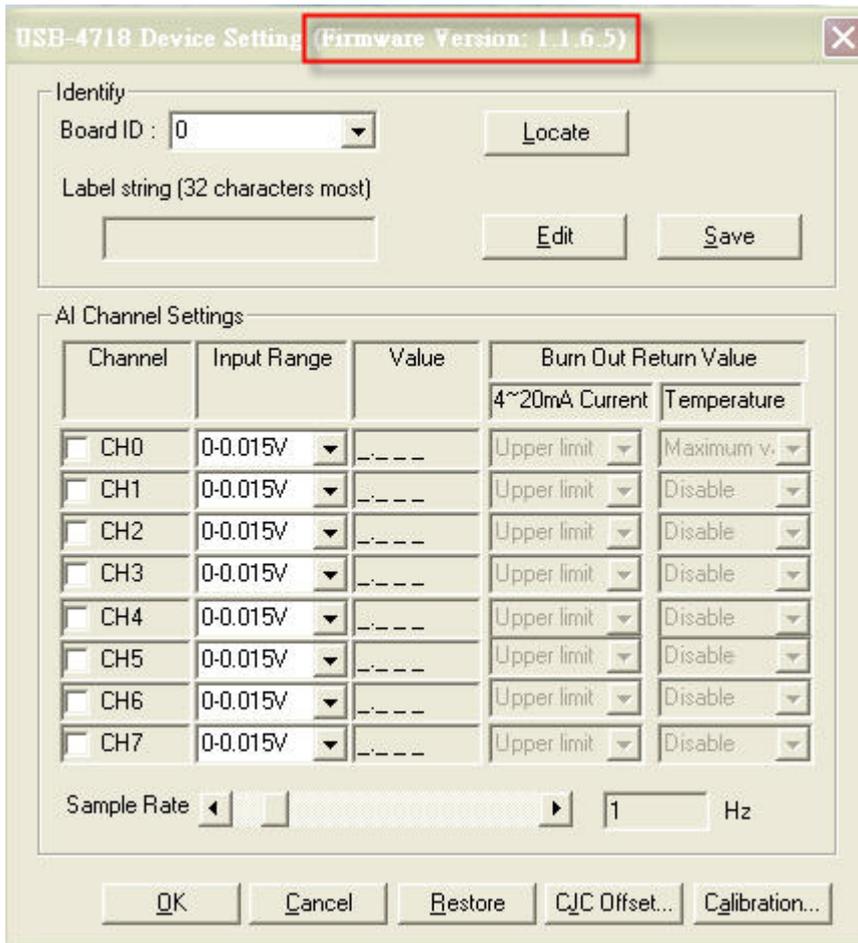


2. If the firmware is older than Version 1.1.6.5, please open the USBDownload

Utility at the path: C:\Program Files\Advantech\Adsapi\Utilities\USBDownload
Select Device→Select Firmware Ver. 1.1.6.5→Click Download



3. After restart the USB-4718, the firmware will be the latest.



4. Now, the USB-4718 can work well in WinCE.

